



Unwinding time. Endearing ties.

Cosmos Hotel Management Co., Ltd.
Corporate Sales Dept

We Support Family Travel for People with Disabilities and Children with Medical Needs!

~Supporting family trips for children with medical needs by improving essential supplies and services and strengthening our support systems~

At Apartment Hotel MIMARU, where spacious rooms equipped with kitchens allow families and friends to stay together, we have set forth and made public three themes of sustainability we wish to realize in collaboration with all those involved: "Diversity in People and Workstyles," "Connection with Guests and Local Communities," and "Environmental Consideration." In particular, we have strengthened our support systems to provide a comfortable accommodation environment where everyone who requires special care, such as those with disabilities or medical needs, can stay with peace of mind.



on the rooftop at MIMARU Tokyo Asakusa Station

■ Comfortable Accommodation

MIMARU rooms are approximately 40 square meters or larger and have a capacity of 4 or more people, making it possible for the whole family to stay together even with a large amount of luggage, such as medical equipment.

Kitchen and Dining Area: Each room is also equipped with a kitchen and dining area, allowing guests to comfortably cook and enjoy meals in their room, even if dining out is challenging due to conditions such as gastrostomy.



Accessible Room Image



Bathroom Image



■ Comprehensive Support System

Rental Items Available: Equipment such as bath mats and diaper pails are provided. Access Map and Detailed Information: We have created documents called "Universal Design Tools" which include access maps from the nearest station to MIMARU reviewed from the perspective of people with disabilities, as well as detailed information on shared facilities and recommended room types for wheelchair users.

Communication Sheet: By providing us with information about disabilities or medical care needs at the time of reservation, we will be able to lend the necessary equipment or make special arrangements. We will ask about guests' needs in advance and make preparations for guests to stay with peace of mind.



MIMARU 東京 STATION EAST ユニバーサルデザインルート
MIMARU Tokyo Station East Universal Design Route



Universal Design Tools

■ Support for Volunteer Organizations:

We have begun providing accommodation support for Make-A-Wish Japan, supporting the dreams of children battling serious illnesses.

Information for people with disabilities and children with medical needs is available on the official MIMARU website <https://mimaruhotels.com/en/experience/accessible-tourism/>

MIMARU Insights - June 2024

■ Contact Information

Cosmos Hotel Management Co., Ltd.

Corporate Sales Dept

Contact Person: Kana Kagawa

Address: Shintamachi bldg. Shiba 5-34-6, Minato-ku, Tokyo 108-8416

Email: info-mimaru_s@chm.cigr.co.jp

■ Official Website and Social Media

MIMARU Official Home Page: <https://mimaruhotels.com/>

Website for Travel Agencies and Corporations: <https://corporate.mimaruhotels.com/>

Sustainability Page: <https://mimaruhotels.com/en/sustainability/>

Instagram: <https://www.instagram.com/mimaruhotels/>

Facebook: <https://www.facebook.com/mimaruhotels/>

