

# A Procedure for Visiting Japan

Last updated  
1 March 2023

## Before Departure

## Departure

## At the Airport

## After Arrival during your stay in Japan

## Returning Home

### 1 Check Your Visa Requirement

Pre Covid-19 visa exemption arrangements are resumed from Oct. 2022. Please refer to [MOFA\\* website](#) for more details.

### 2 Get a Valid Vaccination Certificate or a Covid-19 Negative Test Certificate

All entrants must provide a Valid Vaccination Certificate or a Covid-19 Negative Test Certificate. A Covid-19 test must be conducted within 72 hours prior to your departure. Refer to the [MHLW\\* website](#) for details about a Valid Vaccination Certificate or the [MHLW\\* website](#) for a format of a Test Certificate. For exceptional rules concerning children and entrants from/via China, please check the [JNTO\\* website](#).

### 3 Go to Visit Japan Web for smooth entry

#### Quarantine

1. Each visitor (including infants) needs to register for an account on [Visit Japan Web](#).
2. Register the Valid Vaccination Certificate or the Covid-19 Negative Test Certificate.
3. Your Visit Japan Web screen will turn blue once all required information is submitted and the authorities' reviews are complete.



#### Immigration & Customs

-Register relevant information and get QR codes.

- \*From 1st November 2022, you **cannot use MySOS**. Please use Visit Japan Web.
  - \* If you don't use Visit Japan Web, document confirmation process at the arriving airport may require an extended period of time.
- It is strongly recommended for you to register all information via Visit Japan Web in advance.**

### 4 Buy Travel Insurance

\*Medical expenses can be very high for foreign visitors to Japan who get injured or become ill during the stay.

#### Call Center regarding quarantine measures:

[+81-50-1751-2158](#) or [+81-50-1741-8558](#)

MHLW\* operates a call center for quarantine measures.

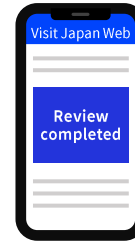
Available in **English, Chinese, Korean** and **Japanese**: 9 am - 9 pm (Japan Time) daily



### 1 Quarantine

Show the "blue" screen on

Visit Japan Web



\*If you don't have a smartphone, you may present a printed copy of the dedicated screen or a certificate.

### 2 Immigration & Customs

Show your QR codes on Visit Japan Web



Immigration

Customs

\*If you don't use Visit Japan Web, you may submit required paper documents (such as immigration card and customs declaration) on site.

Follow safety instructions and enjoy your trip in Japan!

JNTO\* provides the following information:

[Preventive Measures](#)



[FAQ](#)



[Information in Case of Illness or Injury](#)



#### Coronavirus Hotline

**A** [Prefectural Consultation Services for Foreigners](#)



**B** [MHLW\\* Coronavirus Hotline](#)  
(Please contact here when A is not available)  
**0120-565-653**

MHLW\* operates a multilingual Covid-19 hotline.

**English, Chinese, Korean, Portuguese and Spanish:**

9 am - 9 pm (Japan Time) daily

**Thai:** 9 am - 6 pm (Japan Time) daily

**Vietnamese:** 10 am - 7 pm (Japan Time) daily

#### For Safe Travel / Further Help

**Japan Visitor Hotline: 050-3816-2787**

JNTO\* operates a hotline for tourist information and for assistance in case of emergencies.

Available in **English, Chinese, Korean** and **Japanese**:  
24 hours a day, 365 days a year.



Follow measures of your country

\* **MOFA:** Ministry of Foreign Affairs  
\* **MHLW:** Ministry of Health, Labour and Welfare  
\* **JNTO:** Japan National Tourism Organization

\*All information here is gathered from the relevant authorities. Due to the regularly changing situation, it is essential for you to always check and follow the latest guidance.  
\*JNTO\* is not liable for any trouble, loss, or damage arising from any acts performed under decisions based on this information.