

Before Departure

Departure

At the Airport

After Arrival during your stay in Japan

Returning Home

1 Check Your Visa Requirement

Pre Covid-19 visa exemption arrangements are resumed from 11th October. Please refer to [MOFA* website](#) for more details. Prescribed applications in the Entrants, Returnees Follow-up Systems (ERFS) are no longer required.

2 Get a Valid Vaccination Certificate or a Covid-19 Negative Test Certificate

All entrants must provide a Valid Vaccination Certificate or a Covid-19 Negative Test Certificate. A Covid-19 test must be conducted within 72 hours prior to your departure. Refer to the [MOFA* website](#) for details about a Valid Vaccination Certificate or the [MHLW* website](#) for a format of a Test Certificate.

3 Install MySOS app or Visit MySOS Web for Quarantine Fast Track

[Install the app or visit the website](#), answer the questionnaire, and register the Valid Vaccination Certificate or the Covid-19 Negative Test Certificate for smoother quarantine procedures at major airports.



MySOS

Answer the
questionnaire

Register
the Valid Vaccination Certificate
or the Test Certificate

4 Go to Visit Japan Web

Register information for immigration and customs and get QR codes on [Visit Japan Web](#) for smooth entry into Japan.



5 Buy Travel Insurance

Call Center regarding quarantine measures:

[+81-50-1751-2158](#) or [+81-50-1741-8558](#)

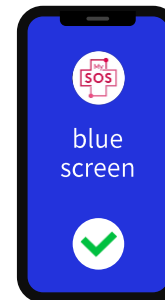
MHLW* operates a call center for quarantine measures.

Available in **English, Chinese, Korean** and **Japanese**: 9 am - 9 pm (Japan Time) daily



1 Show Your MySOS's Blue Screen at Quarantine

MySOS screen will turn blue when all required information is submitted and the authorities' review is complete.



*If you use MySOS Web and don't have a smartphone, you may present a printed copy of the dedicated screens from the website instead.

2 Show Your QR Codes on Visit Japan Web at Immigration and Customs

*Submit required documents (if not using MySOS app/Web and Visit Japan Web)

Follow safety instructions and enjoy your trip in Japan!

Preventive Measures



Face Masks
Required



Sanitizing
Stations



Physical
Distancing



Improved Indoor
Ventilation



Follow
measures of
your country

A Prefectural Consultation Services for Foreigners

c19.mhlw.go.jp/area-en.html

B MHLW* Coronavirus Hotline (Please contact here when A is not available)

[0120-565-653](tel:0120-565-653)

MHLW* operates a multilingual Covid-19 hotline.

English, Chinese, Korean, Portuguese and Spanish:

9 am - 9 pm (Japan Time) daily

Thai: 9 am - 6 pm (Japan Time) daily

Vietnamese: 10 am - 7 pm (Japan Time) daily

C Japan Visitor Hotline

[050-3816-2787](tel:050-3816-2787)

JNTO operates a hotline for tourist information and for assistance in case of emergencies.

Available in **English, Chinese, Korean** and **Japanese**:
24 hours a day, 365 days a year.

*MOFA: Ministry of Foreign Affairs

*MHLW: Ministry of Health, Labour and Welfare

*All information here is gathered from the relevant authorities. Due to the regularly changing situation, it is essential for you to always check and follow the latest guidance.

*JNTO is not liable for any trouble, loss, or damage arising from any acts performed under decisions based on this information.